

Setting up your HaloGuard with iPhone

On your Phone:

Step 1: Download the HaloGuard App from the App Store

Step 2: Create your account, then log in with your phone number and the OTP code that will be sent to you.

Step 3: Allow all permissions.

Step 4: Tap the “My Guardians” box, then the + in the top right corner to add your guardians. They will receive an SMS with instructions on becoming your Guardian.

On your Watch:

Step 5: Charge your HaloGuard watch.

Step 6: Swipe up on the watch face to access your apps.

Step 7: Open Settings, tap Connections, make sure WiFi is turned on. Add your home WiFi AND iPhone Hotspot networks and passwords.

Step 8: Navigate back to watch apps. Open HaloGuard and log in with your phone number. You will be sent another OTP code to verify your account.

Step 9: Press Allow/Allow while using app for all permissions.

Tips:

- When you are at home, your HaloGuard will use your home WiFi to send alarms. Your phone does not have to be close. When you are out of your home you must turn on your iPhone personal hotspot. Your phone will need to stay close in order to maintain hotspot connection
- If you disallow any permissions the HaloGuard Apps will not function as expected
- Do some test alarms with your Guardians

If you have any questions, please reach out to us at: info@haloguard.co.nz, or call us on 0272626644.